

English Chamber Choir

Privacy Policy

1. Introduction

The English Chamber Choir is committed to protecting your personal information. It's your information, it's personal, and we respect that. We also want to maintain the trust and confidence of every one of our audience members and supporters, as well as each visitor who uses English Chamber Choir website.

Our Privacy Policy gives you guidance on when and why we collect your personal information, how we use it and how we keep it secure.

2. Where we have your consent we will:

- Send you updates via email about what's on, news or about supporting us.

3. How we collect your personal information

We collect your information when you decide to interact with us. This could include purchasing tickets online, over the phone or in person or it could be where you sign up to receive emails from us.

We collect information when you;

- Join our mailing list
- When you visit www.englishchamberchoir.org.uk the English Chamber Choir's web server automatically records your public internet protocol ('IP') address and also generates an anonymous log file.
- From time to time, we may also get data about you from third parties. This could include venues where you have seen the English Chamber Choir perform or partners that we have run events in collaboration with.

3. The types of information we collect

We only collect the information that's necessary to carry out our business, provide the particular service you've requested and to keep you informed.

When you register on our website or purchase tickets online, by post or phone we need to collect information from you in order to provide the service you are requesting.

We may collect:

- Prefix and name
- Gender
- Email address
- Contact phone number(s)
- Payment card details. Please note, we will not hold payment information for any longer than it takes to process your transaction.
- Delivery address(s)
- Billing address

4. How we handle your information and other organisations

- The English Chamber Choir will never share, sell, rent or trade your personal information to any third parties.
- You have the right to obtain from us an electronic or paper copy of all Personal Information concerning yourself

English Chamber Choir – a charitable company limited by guarantee.

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